



FACT SHEET 2019



GOL. The Intelligent Airline.

- The largest airline in Latin America to operate with the lowest cost and best fares
- Based in Sao Paulo, Brazil (Airport CGH)
- GOL is 9% owned by Delta Airlines
- Interline agreements with 79 airlines
- Young and modern fleet comprised of 91 Boeing 737-800, 24 B737-700 and 5 BRAND NEW B737 MAX 8
- Smiles Loyalty Program available to more than 900 destinations

Fleet

MODERN, NEW, SAFE,
LATEST TECHNOLOGY

New Boeing 737 MAX 8

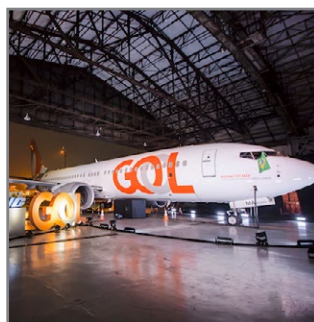
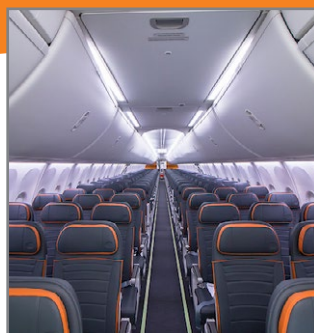
More Fuel Efficient

The new eco-leather seats are even more ergonomic and comfortable, with new features such as tablet support and adjustable headrests, as well as power outlets so you can charge your electronic devices during your flight.

Engine noise has been reduced by **40%**, making your flight even more peaceful

The arrival of the **737 MAX 8** marks the renovation of the entire GOL fleet, completed at the end of 2018.

Sky Interior passenger cabins are made exclusively for GOL. With lighting that simulates dawn, dusk or blue skies, the ample interior space completes the in-flight experience.



WITH US

We will fly you to more than 60 destinations in nine countries in South and North America and the Caribbean



Network

With GOL, Brazil is a place full of opportunities.

GOL's Values

- Safety
- Low Cost
- Intelligence
- Service

Partnerships



63 domestic and 7 international destinations

Dominant position in main Brazilian airports

International routes: Buenos Aires, Punta Cana and Santiago

Nearly 900 daily flights to 70 destinations

SMILES: the largest mileage program in Latin America

GOL Punctuality

GOL is proud of the punctuality of all their flights

GOL was ranked as the **5th Most Punctual Airline** in Latin America in 2017 in the OAG Punctuality League 2018.



GOL Airpasses

- GOL Brazil Airpass
- GOL South America Airpass



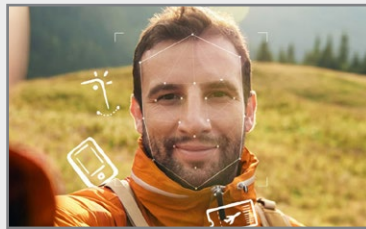
GOL Innovations

GOL was the first Brazilian airline to innovate its processes.

Selfie Check-In

Allows business travellers to check in using facial recognition.

Register a photo of your face in the app and you are good to go!



GOL App

Business travellers can check in, reschedule to an earlier flight, change flights, stay up to date with traffic on the way to the airport, and much more.

Smiles members can also use the app to check their mileage balance and statement.

Premium Class

- Priority check-in and boarding
- Onboard Comfort Kit
- Free Access to GOL Premium Lounge (GRU/SCL/EZE)
- Exclusive Complimentary Menu with hot meals
- Exclusive Carry-On Compartments
- Reserved Lavatory for GOL Premium Class
- Seats recline 50% more, blocked middle seat and more legroom
- Accrue 200% mileage on your Smiles account on flights operated by GOL
- 2x Free Checked Bags at 23kgs and Priority Tags
- Reschedule to any flight on same day for free!



AIRPORT FACILITIES

Premium Lounge*

- Business center
- Shower rooms
- TV
- Free Wi-Fi
- Newspapers
- Magazines
- Complementary beverages
- Electronic charging stations

Airports: GRU/GIG

*Only available for GOLD and DIAMOND Smiles clients

GOL Air Shuttle

- GOL equipped buses that transport
- GOL, Delta and Air France/ KLM passengers for free between

CGH/GRU airports with free WI-FI and TV.

*Simply present your ticket at boarding



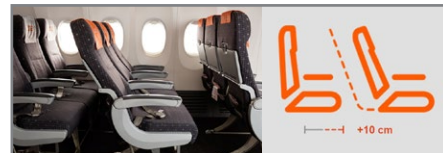
GOL Conforto

- Exclusive Carry-on Baggage Compartments
- Priority Boarding and Check-in
- Complimentary for Smiles Diamond or Delta Elite customers
- Better onboard experience



B737-800 with 186 Seats

- 42 GOL+ Conforto Seats (Domestic)
- 12 GOL+ Conforto Seats (International)



BOEING 737-800

- GOL+ Conforto Seat
- Lavatory**

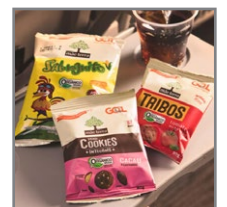
*Seats A, B and C in row 10 and all seats in row 11 have no windows.
**Seats in rows 15 and 33 do not recline.

Extra Seats

- Extra seats for comfort and privacy available to purchase
- No boarding fee for the additional seat

Mãe Terra Snacks

- Light, nutritious and healthy and served Free of Charge on all domestic GOL flights
- 100% organic and made with Brazilian ingredients
- Made exclusively for GOL passengers



International

- Meals or Light Meals are Complimentary
- Includes Vegetarian options and drinks
- Comfort Kits also provided



Important!

Smiles Gold Customers and their companions travelling under the same reservation / locator code receive **50% OFF** when purchasing a **GOL+ Conforto Seat**